

RDI

Call Center • Back Office • Sales & Support

RDI is a world class outsourcer providing call center and administrative services, as well as market research to long-term Fortune 500 clients like GE, HSBC, and Discover. Since 1978, RDI has grown on results and a reputation of success.

- Inbound Customer Care & Sales
- B-to-B Account Management
- Outbound Lead Generation & Sales
- Multi-Lingual
- Licensed Insurance Agents
- Market Research and Analytics

Location	Services	# Station
Milford, Ohio	IB & OB	230 Seats
Blue Ash(1), Ohio	IB & OB	220 Seats
Blue Ash(2), Ohio	B to B	75 Seats
Oxford, Ohio	IB & OB	125 Seats
Nogales, Arizona	Bilingual	50 Seats
Nogales, Mexico	IB to OB	50 Seats
Henderson, Nevada	B to B	100 Seats

“Best Outsourcer in America”-Contact Center World



Finance → Retail → Manufacturing → Telecom
Insurance → Healthcare → Utilities → Political



Technology provided by award-winning *Interactive Intelligence*. Open technology platform integrated (IVR, IB, OB, web, email, chat). The most innovative solution in the industry.

Excellence in Execution since 1978...